Chief Information Officer

Advisory

January 28th, 2009

To: Distribution

Subject: Use of OpenOffice Software as a Non-Supported Product

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The CIO approves the limited use of OpenOffice software as a non-supported product under the following terms and conditions:

(1) ITSD will not provide support for this product. Agencies that choose to use this software must provide its own maintenance and support.

(2) This does not include approval for downloaded applications from vendors that increase functionality of the software.

(3) An agency must describe its intended limited use of this application in an ITPR prior to acquiring the software.

(4) Agencies are still responsible for following the provisions of the Microsoft Enterprise Agreement.

(5) There will be no change in billing from ITSD for OpenOffice users through the FY10-11 biennium. Agencies choosing to use the OpenOffice application will continue to pay their share of Microsoft licensing.

(6) An agency choosing to use the OpenOffice application is responsible for acquiring and maintaining licensing for the product. Agencies will also maintain an auditable inventory of license agreements.

(7) An agency choosing to use the OpenOffice application is fully responsible for interoperability with any existing enterprise or agency business applications.

(8) An agency using OpenOffice accepts responsibility for managing any risks associated with use of the application.

Please address any questions, comments, or concerns to:

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Advisory Disposition: Retain until rescinded by policy or State CIO.

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